



Lattezone.com
675 E Brokaw Rd
San Jose, CA 95112
Phone. 408-452-0803, Fax. 408-452-0802

Lattezone Agreement

Customer Name*: _____

Billing Address*: _____

Phone Number*: _____

Date of Birth*: _____

Social Security Number*: _____

Service Plan Selection*: _____

* Required Fields

Please fill out the form and sign it below and fax it back to us at 408-452-0802 or email it to us at acastro@lattezone.com



Lattezone.com
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San Jose, CA 95112
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The purchase price of your equipment includes a \$250.00 activation discount off of our inactivated prices. This discount has been given to you solely on the condition that we activate your phone number and you maintain uninterrupted service and pay your phone bill by the date due for at least **121 days** after the date of this agreement. Your receipt of a discounted price is further conditioned upon your agreement to maintain your existing service with Helio. If for any reason you terminate your service or fail to pay your bill as agreed prior to this date, the \$250.00 discount must be repaid to us.

All returns must be within our 14 day return policy and must be in like new condition with no visible scratches or defects caused by user error! If there is indeed a factory defect, you will receive a replacement directly from Helio. We are not liable for the late shipping return date if you decide to ship it via ground.

If you have purchased and received a device from us and decide to return it, there will be a FLAT \$35 restocking fee. When you return a device, we too have to abide by Helio's policies, thus our 14 day return policy. Once you return the device, you are required to call Helio Customer Service to cancel your service! They will require personal information that only you can provide.

Activation fees or air-time charges are made by the carrier and cannot be refunded by Lattezone.

I Agree to the terms and conditions as stated in this letter and authorize Lattezone to charge a fee of \$250.00 to the credit card I have provided to be kept on file, if I do not maintain service in the manner provided for in this letter.

Note: If the card on file is no longer valid, Lattezone will transfer the account to the appropriate Collection Agency. In the event customer does not have a valid credit card, customer agrees to pay \$250.00 in cash to Lattezone.

I understand that I have authorized Lattezone to obtain and activate the above phone number(s) on my behalf. Once the phone number(s) is activated,

By signing below I agree and understand the above terms and conditions set forth by Lattezone.

Signature

Date